



MORE THAN AGILE

WICKED QUESTIONS

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Can We Agree To Be CLEAR?

Curious, Caring &
Open-Minded



Listen to
One Another



Encourage Everyone
to Contribute



Avoid Dominating
or Interrupting



Repeat & Review
People's Points



These ideas are starting points.
Use them in your own working agreements.
Amend them as necessary.

Adapted from Smarter, Faster, Better by Charles Duhigg



THE WICKED QUESTION

What is the troublesome practice like “performance management”, metrics and measurements, accountability, and more that are you are experiencing?





THE GOAL

Identify experiments on how we can finally realize these things in a healthy, productive way?

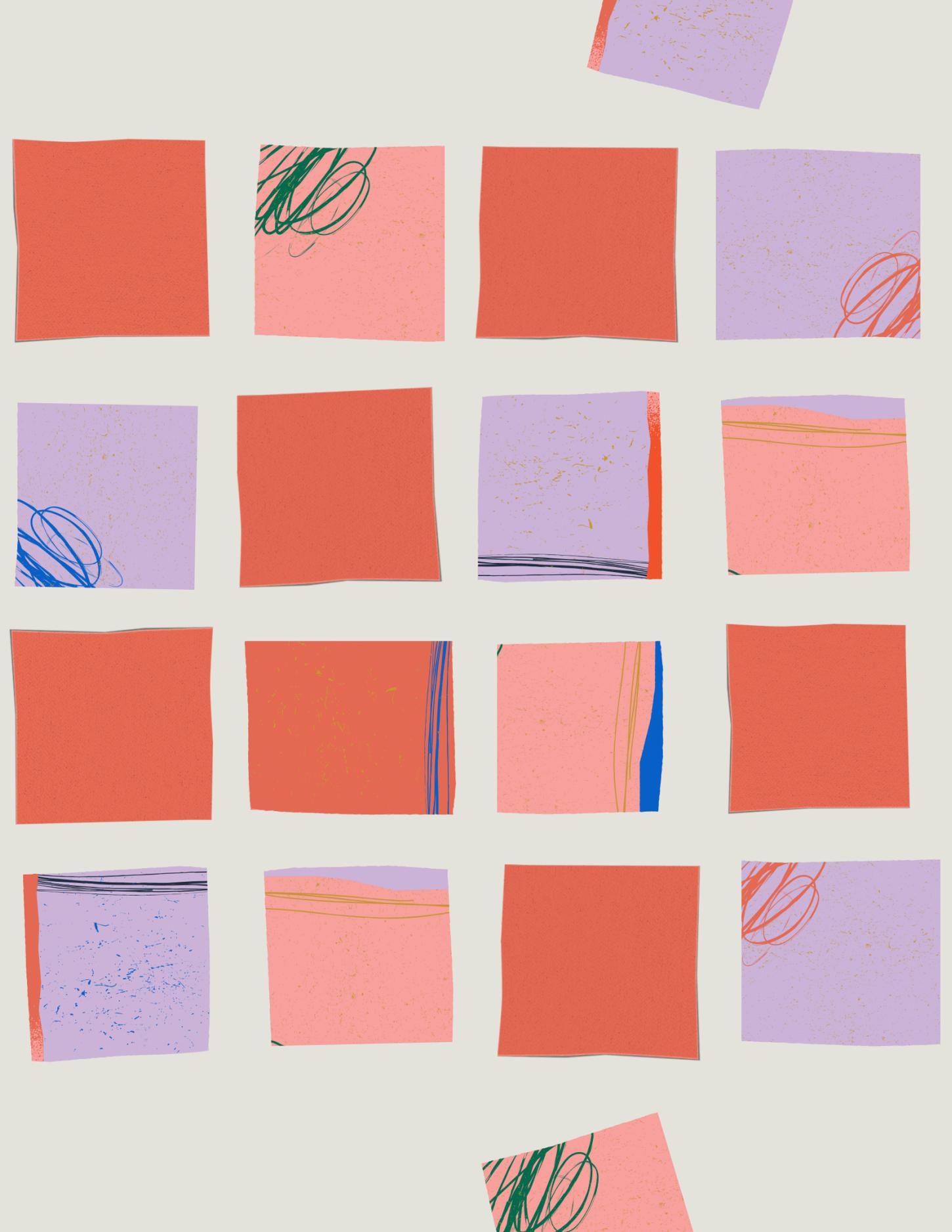


We want all of your ideas.
Not just the good ones.



INDIVIDUAL BRAINSTORM

Articulate the troublesome
practice that you are
experiencing with a
question.



SMALL GROUP DISCUSSION

1. Share all of your troublesome practices.
2. Group the are similar ones.
3. Choose one to explore.



SMALL GROUP EXPLORATION

Empathize and discover
what both sides need for
the chosen troublesome
practice.



UNPACK



DEFINE

Redefine the wicked question if needed.

EXPERIMENT

Explore what experiments could we do to satisfy both needs?

LET GO

Identify what are some things you are willing to let go of to satisfy the needs of both.

REFLECTION

What positive things did you learn from the troublesome practice perspective?

What did you learn from the other perspective?

What experiments are you considering?

